

After the initial release of the XpressO we found a few issues that can cause problems. These hardware and software issues will be fixed as soon as possible:

Please note:

We cannot fix issues and answer all of your emails at the same time.

If you are experiencing problems please send a clear but short email to: ingo@dynasample.com

Please do not report any issues that have been listed already. We are already working on them.

We might not respond to your emails reporting bugs unless we have additional questions.

All of your issues will be noted, though – even if you don't get an answer.

Hardware:

- On some units the power inlet connector has an intermittent contact.
We have already located the problem and have now replaced the power jacks and plugs.
 - Some switches (mainly the backlight switch) on the right side got damaged during transport.
Make sure when transporting the unit to keep things like the power supply away from this side.
- If you happen to have a unit that has any of these issues please contact us.
We will either fix or replace your unit.

Software:

- Scrolling left / right with the left wheel in a fast speed causes the unit to become unresponsive.
It still works fine from the screen editor but not from the wheels or buttons.
Please scroll slowly through the menus until this is fixed!
- Keeping the graphical patch editor opened at all-time slows down the machine tremendously.
Especially when scrolling through presets.
Please open the patch editor **ONLY** for editing and close it afterwards.
- Some patches that were programmed for the Chord-Mapper do not work until the new multi handling is finished. These are e. g. sections but also certain patches like the Blues-Harp and more.
Please ignore these patches until the software is updated to make them work correctly.
Patches with more than two voices will generally not work correctly on the XpressO. Those were made for the XPression. Some "light" versions will be programmed for the XpressO with the new multi handling where it makes sense.
- The backing tracks currently don't work due to an incompatibility of the sound file player with the final (write protected) operating system. The player will be replaced as soon as possible with a new functioning player.
- The RESET doesn't work correctly at the moment.
Executing a reset causes the unit to play double voices which overload the unit and cause crackles.
Please don't use reset until this is fixed!

The first update with fixes is already on its way ...