

Privacy Policy

1) Information regarding the collection of personal data

(1) The following provides information about the collection and processing of personal data in connection with your access to this website. Personal data are all data that can be related to you personally, including for example name, address, email addresses, user behavior.

(2) The controller pursuant to Article 4 (7) of the EU General Data Protection Regulation (GDPR) is DynaSample, Ingo Scherzinger, Pforzheimer Str. 87, D-75242 Neuhausen, Germany, (see our [imprint](#)). You can contact our Data Protection Officer at <https://dynasample.com/contact-en.html> or by regular mail at our postal address. Please mark your correspondence "Attention: Data Protection Officer".

(3) When you contact us by email or via a contact form, the information you provide (your email address and, if applicable, your name and phone number) are stored by us in order to answer your questions. We delete the data that arises in this context once its storage is no longer required, or limit its processing if statutory retention requirements are in effect.

(4) In the event that we rely on contracted service providers for individual functions of our online offering or wish to use your data for advertising purposes, we will inform you in detail below regarding the respective processes.

2) Your rights

(1) You have the following rights vis-a-vis us with respect to the personal data concerning you:

- right to information
- right to rectification or erasure
- right to restriction of processing
- right to object to processing
- right to data portability

(2) You also have the right to lodge a complaint with a data protection supervisory authority regarding our processing of your personal data.

3) Collection of personal data when visiting our website

(1) When you merely use the website for informational purposes, i.e. if you do not register or otherwise provide information to us, we only collect the personal data that your browser transmits to our server. If you wish to view our website, we collect the following data which is technically necessary for us to display our website to you and to ensure its stability and security (the legal basis for this is Article 6 (1) (f) GDPR):

- IP address
- date and time of requested access
- time-zone difference from Greenwich Mean Time (GMT)
- content of the request (specific page)
- access status / http status code
- volume of data transmitted
- domain from which the request originates
- browser
- operating system and its graphical user interface (GUI)
- language and version of the browser software

(2) In addition to the aforementioned data, cookies are stored on your computer when you use our website. Cookies are small text files that are stored on your hard drive that are assigned to the browser you are using and that provide certain information to the entity that sets the cookie – in this case us. Cookies help make our online offering more user-friendly, effective and secure. Cookies cannot execute programs or transmit viruses to your computer.

(3) Use of cookies:

a) This website uses the following types of cookies, whose scope and function are explained below:

- Transient cookies
- Third-party cookies
- Persistent cookies

b) Transient cookies are deleted automatically when you close your browser. They include in particular session cookies. They save what is known as a session ID, which enable various requests from your browser to be assigned to the shared session. In this way your computer can be recognized the next time you return to the website. Session cookies are deleted when you log off the website or close the browser.

c) A third-party cookie is a cookie that is linked to a domain that is different from the website where the cookie was set. Third-party cookies are placed via a page object (for example, an advertising element) that comes from an external domain.

d) Persistent cookies are automatically deleted after a specified period, which can differ depending on the cookie. You can close cookies in the security settings of your browser.

e) You can configure your browser settings to suit your preferences and for example reject third-party cookies or all cookies. Please note, however, that if you do so you might not be able to use all the functions of this website.

4) Other features and offerings

(1) In addition to the purely informational use of our website, we also offer the online calculator with which you can order our goods online. For the order, you must provide additional personal data that we need for the processing of the order process and to fulfill the order or contract execution. The legal basis for the collection and processing of this data is Art. 6 para 1 sentence 1 lit. GDPR. Here too, the previously mentioned principles for data processing apply.

(2) You can voluntarily create a customer account in the online calculator, through which we can save your data for later further orders. When an account is created, the data you provide will be revocably stored. You can delete your customer account at any time. This will also delete the data you provided.

(3) Due to commercial and tax regulations, we are obliged to store your address, payment and order data for a period of ten years.

(4) At times, we use external service providers to process your data. These have been carefully selected and contracted by us, are bound by our instructions and are regularly audited.

5) Newsletter

(1) With your consent, you can subscribe to our newsletter, which informs you about our offers or technical developments.

(2) To register for our newsletter, we use the so-called double opt-in procedure. This means that after you have registered, we will send you an email to the email address specified in which we ask you to confirm that you wish to receive the newsletter. In addition, we store your IP addresses and times of registration and confirmation. The purpose of the procedure is to prove your registration and, if necessary, to inform you about possible misuse of your personal data.

(3) Obligatory information for the transmission of the newsletter is solely your email address. After your confirmation, we will save your email address for the purpose of sending you the newsletter. The legal basis is Art. 6 para. 1 sentence 1 lit. GDPR.

(4) You can revoke your consent to the sending of the newsletter at any time and unsubscribe from the newsletter. You can declare the cancellation by clicking on the link provided in each newsletter, by email or by sending a message to the contact details stated in the [imprint](#).

6) Objection to or revocation of the processing of your data

(1) If you have given your consent to the processing of your data, you can revoke it at any time. Once you have notified us of your revocation, this will affect the admissibility of the processing of your personal data.

(2) Insofar as we base the processing of your personal data on a balance of interests, you may raise objection to the processing. This is the case if, in particular, the processing is not required to fulfill a contract with you, which we illustrate in each case in the following description of functions. In the event that you exercise this objection, we ask you to explain the reasons why we should not process your personal data in the manner we have done. If you provide reasonable grounds for objection, we will review the facts and will either discontinue or adjust the data processing or demonstrate our compelling legitimate reasons for continuing our processing.

(3) Naturally, you may object to the processing of your personal data for advertising and data analysis purposes at any time.

7) Use of Google Analytics

(1) This website uses Google Analytics, a web analytics service provided by Google Inc. ("Google"). Google Analytics uses what are known as "cookies", which are text files that are stored on your computer and that permit the analysis of the use of the website by you. The information generated by the cookie about your use of this website is normally transmitted to a Google server in the USA and stored there. However, in the event of the activation of IP anonymization on this website, your IP address will be shortened beforehand by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be sent to a Google server in the US and shortened there. On behalf of the operator of this website, Google will use this information to evaluate your use of the website, to compile reports on website activity and to provide other services to the website operator related to usage of the website and internet usage.

(2) The IP address transmitted by your browser in the framework of Google Analytics will not be combined with other data by Google.

(3) You can prevent the storage of cookies by setting your browser software accordingly. However, please note that if you do this you may not be able to fully use all the features of this website. You may also prevent the collection by Google of the data generated by the cookie and related to your use of the website (including your IP address) as well as the processing of this data by Google by downloading and installing the browser plug-in available at the following link: <https://tools.google.com/dlpage/gaoptout?hl=en>

(4) This website uses Google Analytics with the extension "anonymizeIp()". As a result, IP addresses are processed in shortened form, thereby preventing any direct reference to a person. Insofar as the data collected about you is assigned a personal reference, the latter will be immediately excluded and the personal data will thus be deleted immediately.

(5) We use Google Analytics to analyze and regularly improve the use of our website. The statistics we collect enable us to improve our online offering and make it more interesting for you as a user. For those exceptional cases in which personal data is transferred to the US, Google is subject to the EU-US Privacy Shield, <https://www.privacyshield.gov/EU-US-Framework>. The legal basis for the use of Google Analytics is Article 6 (1) (f) GDPR.

(6) Information on the third-party provider: Google Dublin, Google Ireland Ltd., Gordon House, Barrow Street, Dublin 4, Ireland, Fax: +353 (1) 436 1001. Terms of use: <https://www.google.com/analytics/terms/us.html>. Overview of privacy policy: <https://www.google.com/intl/en/analytics/learn/privacy.html>, and Privacy Policy: <https://www.google.de/intl/en/policies/privacy>.

8) Use of Google AdWords Conversion

(1) We use the Google Adwords service to draw attention to our attractive offers with the help of advertising material ("Google Adwords") on external websites. This allow us to determine how successful the individual advertising measures are in relation to the data used in the advertising campaigns. This is in line with our desire to show you advertisements that are of interest to you, make our website more interesting to you, and to ascertain a fair calculation of our advertising costs.

(2) These advertising materials are supplied by Google via what are known as ad servers. As part of this process, we use ad server cookies, which can measure certain performance metrics such as ad displays or user clicks. If you access our website through a Google ad, Google Adwords will store a cookie on your PC. These cookies normally lose their validity after 30 days and are not intended to personally identify you. The analysis values typically stored in this cookie are the unique cookie ID, the number of ad impressions per placement (frequency), the last impression (relevant for post-view conversions) and opt-out information (mark that the user no longer wishes to be addressed).

(3) These cookies allow Google to recognize your Internet browser. If a user visits certain pages of an Adwords customer's website and the cookie stored on his or her computer has not expired, both Google and the customer will be able to detect that the user clicked on the ad and was redirected to that page. Each Adwords customer is assigned a different cookie. As a result, cookies cannot be tracked via the websites of AdWords customers. We ourselves do not collect and process any personal data via the aforementioned advertising measures. We receive only statistical analyses provided by Google. Based on these analyses, we can identify which of the advertising measures used are particularly effective. We do not receive any further data from the use of the advertising material, and in particular we cannot identify users on the basis of this information.

(4) Due to the marketing tools used, your browser automatically establishes a direct connection to a Google server. We have no control over the extent and the further use of the data collected as a result of the use of this tool by Google, and therefore wish to inform you of the following, in line with our level of knowledge: via the incorporation of AdWords Conversion, Google obtains information that you have accessed a respective portion of our online presence or clicked on an ad from us. If you are registered with a service provided by Google, Google may link the visit with your account. Even if you are not registered with Google or have not logged in, there is a chance that the provider will obtain and store your IP address.

(5) You can prevent participation in this tracking process in several ways:

a) by setting your browser software accordingly, in particular the suppression of third-party cookies will prevent you from receiving any third-party advertisements

b) by disabling cookies for conversion tracking by setting your browser to block cookies from the domain "www.googleadservices.com", <https://www.google.de/settings/ads>, whereby this setting is deleted when you delete your cookies

c) by deactivating interest-based advertisements of providers that participate in the "About Ads" self-regulation campaign, via the link <https://www.aboutads.info/choices>, whereby this setting is deleted when you delete your cookies

d) by permanently disabling it in your Firefox, Internet Explorer or Google browser at the following link: <https://www.google.com/settings/ads/plugin>. We point out that if you do this, you may not be able to fully use all of the functions of this website.

(6) The legal basis for the processing of your data is Article 6 (1) (f) GDPR. For more information about privacy at Google, see: <https://www.google.com/intl/en/policies/privacy> and <https://services.google.com/sitestats/en.html>. Alternatively, you can visit the Network Advertising Initiative (NAI) website at <https://www.networkadvertising.org>. Google has committed to the EU-US Privacy Shield, <https://www.privacyshield.gov/EU-US-Framework>.

9) Use of Google AdWords Conversion Tracking

(1) We use the online advertising program "Google AdWords" as well as conversion tracking in the course of Google AdWords. Google Conversion Tracking is an analytics service provided by Google Inc. ("Google"). When you click on an ad served by Google, a conversion tracking cookie is placed on your computer. These cookies lose their validity after 30 days, contain no personal data and are therefore not able to personally identify you. If you visit certain web pages on our website and the cookie has not expired, both Google and we can detect that you clicked on the ad and were redirected to the respective page.

(2) Each Google AdWords customer receives a different cookie. As a result, there is no way that cookies can be tracked via the websites of AdWords customers. The information obtained using the conversion cookie is used to generate conversion statistics for AdWords advertisers who have opted for conversion tracking. As part of this, customers are provided with information on the total number of users who clicked on their ad and were redirected to a page containing a conversion tracking tag. However, they do not receive information that allows users to be personally identified.

(3) If you do not wish to participate in tracking, you can opt out by preventing the installation of cookies by setting your browser software accordingly. As a result, you will not be included in conversion tracking statistics.

(4) The legal basis for the processing of your data is Article 6 (1) (f) GDPR. You can find more information here: <https://www.google.com/policies/technologies/ads/>.